

## **Refund Policy**

- This policy applies to registration fees paid directly to Oklahoma Celtic (NYSA) either online or in person.
- The principle behind NYSA's refund policy is to allow a reasonable period of time following registration for parents/players to withdraw, while still safeguarding the long-term financial stability of the club.
- NYSA commits to program expenditures once registration numbers are determined. These expenses are not recoverable to the club if/when a member withdraws.
- Removing a player from the program is a significant disruption and should be a last resort.
- All refund requests must be made in writing to the NYSA administrator by the individual who paid the fee(s) Please allow 4 – 6 weeks for refunds to be processed.
- The final amount of any refund will be at NYSA's board's discretion.

**Full Refund:** Oklahoma Celtic will allow registered players to withdraw from our program for any reason prior to teams being announced, and receive close to a full refund of registration fees. (Any credit card surcharge fee will be kept by the club)

**No Refund:** Players who withdraw once the season has started into the season (as described above) are not eligible to receive any refund. However, any future payments will be deleted and removed from the account so no further fees will be needed.

**Uniform Refund:** Registration fees are considered to be the portion of all fees which are paid to participate in the program and exclude fees for uniforms and late fees. Any fees paid for uniforms or late fees are non-refundable at any time.

WITHDRAWAL FROM COMPETITIVE ([CLICK HERE](#)) The withdrawal fee for a competitive player to move to another club is \$150. All fees due to the club and team must be paid before the release of the player to leave/transfer from our club. The following is required from parents before billing will be discontinued.

1. Withdrawal from competitive team-Parent will submit the above form to the NYSA office. After all team fees are covered, NYSA will discontinue monthly billing-we reserve 30 days to complete this transaction and the process begins once the paperwork is received in the NYSA office. It is 100% responsibility of the PARENT OR PLAYER not the coach/manager to initiate this process and refunds will not be retroactive. Withdrawal at the beginning of the season, the player will forfeit their registration fee to the club.

2. Transferring to another club-Unless a player is physically moving from the OKC metro area (proof required), the player will submit a withdrawal form and a transfer form. The NYSA office upon receipt of withdrawal form will clear team fees, however, billing from Celtic will not cease until the transfer form with a \$150 check is turned into the office. Celtic will then release the player to another club.

Questions regarding this policy should be directed to the NYSA administrator